

## Turn Conflict into Togetherness

Is team conflict draining your energy and derailing productivity? Don't let unresolved tensions sabotage your success! This dynamic 1-hour live virtual webinar equips managers and aspiring leaders with proven strategies to transform conflict into opportunities for trust, collaboration, and growth. Led by a leadership expert, this training has empowered many professionals to resolve disputes with confidence and build stronger, more cohesive teams. Secure your spot today!

### Who Should Attend:

Managers, supervisors, HR professionals, and aspiring team leaders, new or experienced, looking to elevate team performance across industries like HR, customer service, sales, operations, and beyond.

### Benefits of the Program:

- **Resolve Conflicts Confidently:** Discover your unique conflict resolution style and apply it effectively.
- **Build Stronger Teams:** Turn conflicts into trust-building moments that enhance team cohesion.
- **Conflict is Inevitable:** Every leader will have to utilize this skill set at some point in their career.
- **Prevent Escalation:** Learn proactive strategies to stop conflicts before they spiral.
- **Drive Success:** Guide your team back to peak performance by navigating disputes with ease.
- **Master Communication:** Use powerful language techniques to create positive outcomes from tough situations.

### Agenda Highlights:

- Why Conflict Management is a Critical Leadership Skill
- Identifying Your Personal Conflict Resolution Style
- Crafting Positive Solutions (Stop, Collaborate, and Listen)
- Proactive Techniques to Minimize Future Conflicts
- Mastering the Language of Effective Conflict Resolution

### Why Choose This Webinar?

- **Expert-Led:** Learn from a seasoned leadership coach with a proven track record.
- **Actionable Tools:** Gain practical strategies you can apply immediately.
- **Time-Efficient:** Transform your leadership approach in just 60 minutes.
- **Proven Success:** Join many leaders who've elevated their teams with this training.

**Facilitators:**



**Christie Drexler** is the Owner of Drexler Consulting, LLC, a financial services consulting and training business focused on developing purpose-driven, competent, servant leaders in all roles of banking. In association with Performance Solutions, Inc. and Dianne Barton, Christie has offered training and consulting services through Drexler Consulting, LLC, for the past five years.

In addition, Christie has twenty-six years of direct experience in the financial services industry, working for both community and large regional banks. Her experience has been expansive to include successfully navigating retail and commercial banking careers. She has served as Division President, Market President, Chief Credit Officer, Chief Retail Officer, and Regional Sales & Service Manager. Christie has a B.S. in Finance from Berry College and an MBA from Georgia College and State University. She is a passionate facilitator and coach who strives to live the values and leadership strategies she teaches in her training programs.



**Josh Collins** has been creating content and facilitating courses as part of the Drexler Consulting team for the past two years. He has twelve years of direct banking experience serving in various leadership roles in retail banking, human resources, and talent development. Josh's background includes developing and facilitating banking, customer service, and leadership and culture development training programs. Josh is a graduate of The University of Georgia and is SHRM-CP certified. Josh enjoys equipping and encouraging bankers to grow their personal skillsets, build strong teams, and create cultures that maximize results for themselves and the banks they serve.

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